



AK9 SECURITY AND FM SOLUTIONS LTD



QUALITY POLICY STATEMENT



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Reference	AK9 POL 14
Version	6.0
Issue Date	04/01/2023
Approved	MD



The continuing policy of AK9 Security and FM Solutions Ltd is to provide a high quality, professional and efficient service to the satisfaction of all the requirements of our clients. This achievement will result in securing efficiency, a strong customer focus and enhancement of long-term sustainability and profitability within the Organisation.

The management team will show leadership and commitment and bear the responsibility for establishing, implementing, integrating and maintaining the Quality Management System.

We will undertake to make sure that sufficient resources are made available within the Organisation to achieve this. We undertake to ensure, through communication, engagement, practical example and training that Quality is the aim of all members of the Organisation.

Through direction and support, each employee will have a proper understanding of the importance of the Quality System function, their responsibility to contribute to its effectiveness and its direct relevance to the success of AK9.

Equally, every employee is responsible for, and will be trained to perform, the duties required by their specific role. AK9 has a policy of promoting continual improvement and setting of Quality Objectives in line with the framework laid down within ISO 9001:2015 Standard. These Objectives will address the risks and opportunities within AK9 as determined by top management.

We hereby certify that our Quality Manual and the standard operating procedures manual accurately describes the Quality system in use within AK9 to meet the requirements of ISO 9001:2015. The quality system will be monitored, measured, evaluated and enhanced regularly under the top management's ultimate responsibility, with regular reporting and communication of the status and effectiveness at all levels.

The Company is committed to continual improvement of our quality performance in line with ISO9001 requirements. The policy will be continually monitored and updated, at least every twelve months and communicated to all staff, contractors and suppliers.

Signed: 

Name: Faisal Ali

Position: Managing Director